

Officer Response to Calls

301.1 PURPOSE AND SCOPE

This policy provides for the safe and appropriate response to emergency and non-emergency situations whether dispatched or self-initiated.

301.2 RESPONSE TO CALLS

Officers dispatched "Code-3" shall consider the call an emergency response and proceed immediately. Officers responding Code-3 shall continuously operate emergency lighting equipment, including at minimum a steady forward facing red light, and shall sound the siren as reasonably necessary pursuant to Vehicle Code § 21055.

Responding with emergency light(s) and siren does not relieve the officer of the duty to continue to drive with due regard for the safety of all persons. The use of any other warning equipment without a red light and siren does not provide any exemption from the Vehicle Code.

Officers should only respond Code-3 when so dispatched or when circumstances reasonably indicate an emergency response is required. Officers not authorized to respond Code-3 shall observe all traffic laws and proceed without the use of emergency lights and siren.

301.3.1 NUMBER OF UNITS ASSIGNED

Normally, only dispatched unit(s) should respond to an emergency call Code-3 unless the watch commander or the field supervisor authorizes an additional unit(s).

301.4 INITIATING CODE 3 RESPONSE

If an officer believes a Code-3 response to any call is appropriate, the officer shall immediately notify the Communications Bureau. Should another officer believe a Code-3 response is appropriate, the Communications Bureau shall be notified and the watch commander or field

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supervisor will make a determination as to whether one or more officers driving Code-3 is appropriate.

301.5 RESPONSIBILITIES OF RESPONDING OFFICERS

Officers shall exercise sound judgment and care with due regard for life and property when responding to an emergency call. Officers shall reduce speed at all street intersections to such a degree that they shall have complete control of the vehicle.

The decision to continue a Code-3 response is at the discretion of the officer. If, in the officer's judgment, the roadway conditions or traffic congestion does not permit such a response without unreasonable risk, the officer may elect to respond to the call without the use of red lights and siren at the legal speed limit. In such an event, the officer should immediately notify the Communications Bureau. An officer shall also discontinue the Code-3 response when directed by a supervisor.

Upon receiving authorization or determining a Code-3 response is appropriate, an officer shall immediately give the location from which he/she is responding.

301.6 COMMUNICATIONS RESPONSIBILITIES

A dispatcher shall assign a Code-3 response in the following situations:

- (a) When requested by a member of the department;
- (b) To assist an endangered officer;
- (c) Injury traffic collisions;
- (d) Any crime in progress, where serious bodily injury has been committed or threatened, or shots have been fired;
- (e) Medical aid calls for service, where it is reasonable to believe a person's life may be endangered;
- (f) Any other type of call where human life is threatened with serious injury or death.

The dispatcher shall:

- (a) Attempt to assign the closest available unit to the location requiring assistance
- (b) Confirm the location from which the unit is responding
- (c) Notify and coordinate allied emergency services (e.g., fire and ambulance) if necessary
- (d) Continue to obtain and broadcast information as necessary concerning the response and monitor the situation until it is stabilized or terminated
- (e) Control all radio communications during the emergency and coordinate assistance under the direction of the watch commander or field supervisor

Motorcycle officers should not be assigned Code-3 responses, unless other units are not available. Only one police vehicle will be dispatched Code-3 to the scene of an emergency except when authorized by the supervisor on duty.

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Civilian personnel assigned to the field shall not respond to any call for service Code-3.

301.7 SUPERVISORY RESPONSIBILITIES

Upon being notified that a Code-3 response has been initiated, the watch commander or the field supervisor shall verify the following:

- (a) The proper response has been initiated
- (b) No more than those units reasonably necessary under the circumstances are involved in the response
- (c) Affected outside jurisdictions are being notified as practical

The field supervisor shall monitor the response until it has been stabilized or terminated and assert control by directing units into or out of the response if necessary. If, in the supervisor's judgment, the circumstances require additional units to be assigned a Code-3 response, the supervisor may do so.

It is the supervisor's responsibility to terminate a Code-3 response that, in his/her judgment is inappropriate due to the circumstances.

When making the decision to authorize a Code-3 response, the watch commander or the field supervisor should consider the following:

- The type of call
- The necessity of a timely response
- Traffic and roadway conditions
- The location of the responding units

301.8 FAILURE OF EMERGENCY EQUIPMENT

If the emergency equipment on the vehicle should fail to operate, the officer must terminate the Code-3 response and respond accordingly. In all cases, the officer shall notify the watch commander, field supervisor, or Communications Bureau of the equipment failure so that another unit may be assigned to the emergency response.